

# *Tihei Mauri Ora!*

## *A new way forward*

**Titiro ki muri, kia whakatika ā mua**

*Look to the past to proceed to the future*



Naida Glavish first came to public attention in 1984 when as a tolls operator she was ordered to stop answering the phone with a cheery “kia ora” and use only English when talking to customers. This incident marked a sea change in NZ race relations and set Naida on the road to public service leadership in education and health, becoming chairwoman of Ngāti Whatua’s runanga, and receiving a New Year’s honour as an Officer of the NZ Order of Merit. The world, she says, desperately needs **a new way forward** to survive the major challenges of our times. Perhaps the answers lie in our adherence to those proven, powerful concepts of mana, manaakitanga and kaitiakitanga - used for living successfully by our people for thousands of years.

As we look back at times in our lives and see what we've accomplished it's only been when we've had a goal, a destination, and a plan, and worked surely in the direction of that goal, that progress has been made. No matter how scary your future may appear, well-grounded values and a consistently positive outlook will help you find your way through whatever life may throw your way. *Kia pai tō wiki!*



A Monday Motivational by MANU AO Academy – A National Inter-University Māori Academy for Academic and Professional Advancement.

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